TRC (Telecom Regulatory Compliance) document for RingCentral. Privacy Policy link

Please include a web link to your online privacy policy that clearly states that text messaging originator opt-in data and consent will not be shared with any third parties.

Terms & Conditions link

• Include a link to your online SMS Terms & Conditions or this information can be in your privacy policy. The Terms & Conditions must include information on the types of messages the user can expect to receive (example appointment reminders, order alerts, account notifications etc). The Terms & Conditions must also include:

Messaging frequency may vary.

- Message and data rates may apply.
- To opt out at any time, text STOP.
- For assistance, text HELP or visit our website at https://hardleymedicare.com/.
- Visit [Privacy Policy URL] for privacy policy and [Terms URL] for Terms of Service.

Here is an Draft sample for Privacy policy and Terms & conditions

Privacy Policy and Terms & Conditions

1. Privacy Policy

Hardley healthcare is committed to safeguarding your privacy. This policy outlines how we collect, use, and protect your personal data when you interact with us, particularly in relation to SMS notifications and services.

1. Information We Collect

We may collect personal information such as your name, phone number, email address, and any other details necessary to provide our services.

2. How We Use Your Information

We use your personal data solely to:

- Communicate with you about appointments, services, or other relevant updates.
- Send you SMS notifications for service reminders, updates, or assistance related to Medicare.
- Respond to your inquiries and assist you with any questions or concerns.

3. Data Sharing

Your personal data will not be shared with any third parties. We respect your privacy and will not sell, lease, or share your information outside of what is necessary for providing our services.

4. Opt-In & Consent

By opting in to receive SMS messages from Hardley Healthcare, you consent to receive SMS notifications. You can opt out at any time by replying "STOP" to any message.

5. Contact Us

If you have any questions or concerns regarding your privacy, please contact us:

- Email: hardleymedicare@gmail.com
- Phone: 334-300-8381

6. Updates to This Policy

We may update this privacy policy from time to time. Any changes will be posted in the document, and you will be notified as required by law.

Terms & Conditions

By opting in to receive SMS messages from Hardley Healthcare, you agree to the following terms and conditions:

1. Types of Messages

You may receive SMS messages related to appointment reminders, order alerts, account notifications, and other relevant updates related to our services.

2. Messaging Frequency

Messaging frequency may vary depending on the services you receive, but you can expect periodic updates as needed.

3. Message and Data Rates

Message and data rates may apply depending on your mobile carrier and plan.

4. Opting Out

You can opt out of receiving SMS messages at any time by replying **STOP** to any message.

5. Assistance

For assistance with our services, text **HELP** or visit our website at <u>https://hardleymedicare.com/</u>.